

DEFENSE LOGISTICS AGENCY

AMERICA'S COMBAT LOGISTICS SUPPORT AGENCY

Fresh Fruits and Vegetable Order Receipt System (FFAVORS) Overview



WARFIGHTER SUPPORT



STEWARDSHIP EXCELLENCE



WORKFORCE DEVELOPMENT



Agenda

- Roles
- Transactions
- Do's & Don'ts
- Demonstration
- Questions / Comments



Customer Roles

- School Customer
- District Customer (Customer Listing)
- State Account Representative



Customer Transactions

- Orders
 - * Place a new order
 - * Modify Pending Order
 - * Edit Receipt
 - * View an Order
 - * Current Fund Balance
 - * Product News Flash
 - * Email Account Specialist
- Reports
 - * Usage Reports
 - * Budget Balance Spent
 - * Catalog
- My Profile
 - * User
 - * Emails



Do's

- Required Delivery Date(RDD)
- Modify Order/RDD
- Receipt Order
- eAuth Security Answers
- HELP (Customer Manual)
- Access – Issues – Error Messages
- FFAVORS emails | Name of Schools | Y-codes | RDD
- Messages on Main Menu Page
- Funding from USDA State Representative
- Contact Account Manager



Don't's

- Order Below Minimum
- Receipt Adjustments (Past Due Receipts)
- Invoice Vendor Contact
- Save Password to Desktop
- Forget Product Pictures for Quality Issues
- Receipt Order



Demonstration

Demonstration



Closing

Questions / Comments?





Point Of Contact

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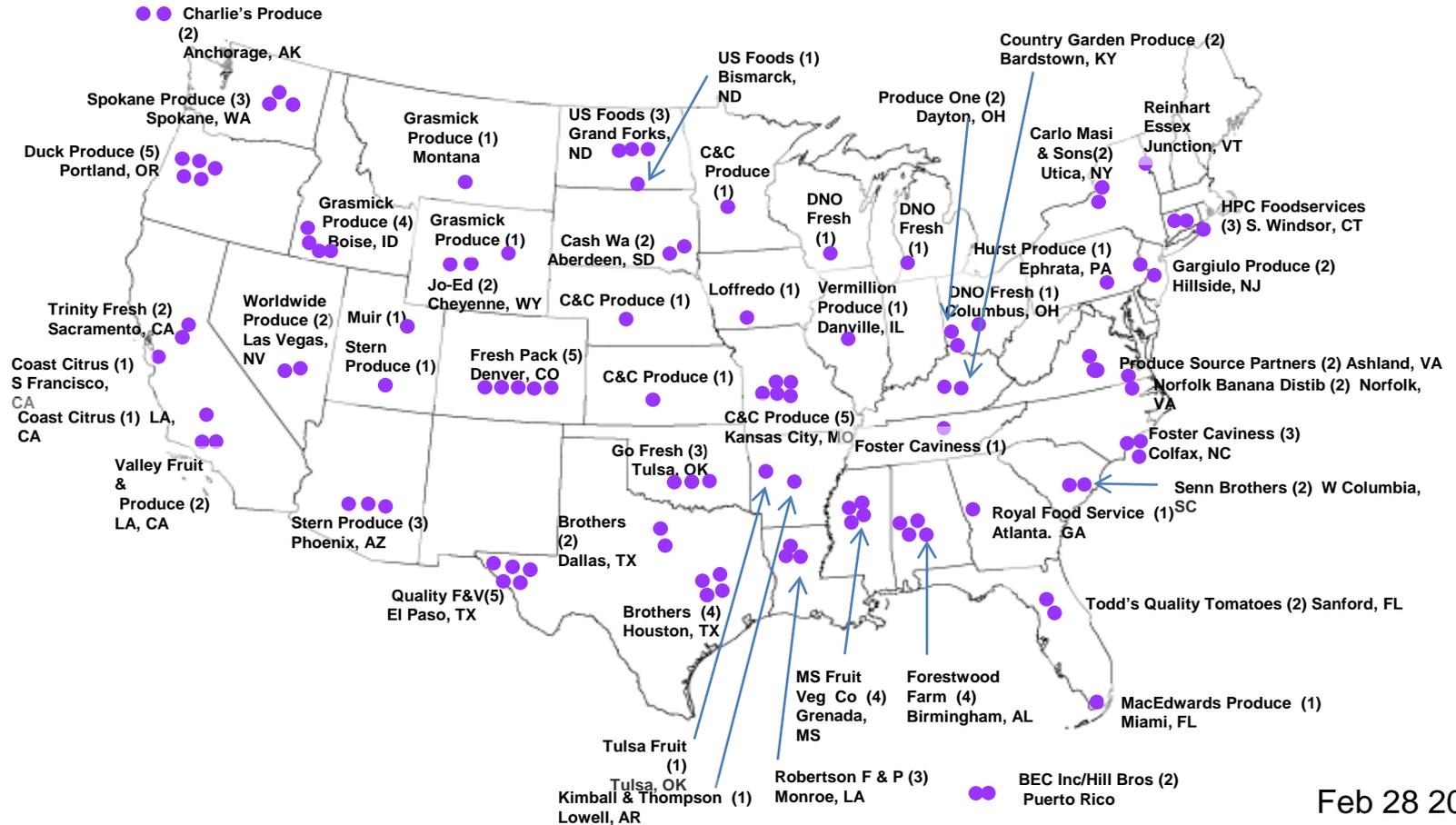
USDA/DoD Fresh Produce Program

- Our Goal – to provide a full selection of high quality US-grown produce at best market prices to thousands of locations
- Who we are: Two federal agencies with a successful partnership since 1994
- Advantages:
 - Greater buying power by combining all requirements within the same contract zone; e.g. region, state, multi-state
 - Emphasis on high quality produce and weekly deliveries
 - Full variety produce items along with pre-cuts and local grown
 - FFAVORS - Easy to use ordering website and funds tracking
 - Catalog review of items and prices occurs every week
 - Training provided by DLA account managers on ordering/receipts





Subsistence Long Term Produce Contracts (110)



Feb 28 2018



USDA/DoD Fresh Produce Program

- Ohio has increased participation over the years - \$7.7M this year.
- Currently Ohio 458 districts are split among 3 vendors; new acquisition strategy under review.
- Produce items can be added to the catalog upon request; seasonality affects item availability during the year.
- DLA and USDA are committed to:
 - Strong Customer relationships
 - Competitive produce awards
 - Dedicated, experienced workforce
 - Communication with all parties

