Early Childhood Education Transition to Ohio Benefits and TAP Guidance Document



A Resource for ECE Grantees







Department of Children & Youth

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Introduction

This document provides guidance to Early Childhood Education (ECE) Grantees with the transition to Ohio Benefits and Time Attendance and Payment (TAP) systems. The Department of Children and Youth (DCY) is committed to providing as many families as possible access to high-quality early care and education services. This includes serving 29,000 children through the Early Childhood Education (ECE) Grant to improve outcomes and the number of children ready for success in school and life.

Changes implemented during State Fiscal Year 2024 (SFY25) are intended to make the application process consistent for all families, maximize the systems and technology available to ECE Grantees, and gather real-time information about enrollment and attendance in the ECE program.

All ECE Grantees must transition to using Ohio Benefits for eligibility and Child Care Time, Attendance, and Payment Information (TAP) for enrollment. Access to TAP requires each ECE Grant site location to have a Provider Agreement for Early Care and Education Services, formally known as the Publicly Funded Child Care (PFCC) Provider Agreement.

Word	Definition
CCVP- Childcare Choice Voucher	A new program to support families paying for
Program	child care, who are over income for Publicly
	Funded Child Care (PFCC) and whose gross
	monthly income is at 146% - 200% of the Federal
	Poverty Level.
CCP- Child Care Program ID Number	The number associated with the organization's
	Provider Agreement for Early Care and Education
	Services. The CCP number is needed to set up an
	account in KinderConnect.
CDJFS- County Department of Job and	The agency responsible for determining
Family Services	eligibility for early care and education services.
	Local Agencies Directory (ohio.gov)
ECE– Early Childhood Education Grant	A state funded program awarded to early care
	and education programs that are required to
	provide developmentally appropriate learning
	environments that address the outcomes and
	goals essential for healthy development and
	academic growth.
KinderConnect	An internet-based software system that enables
	early care and education programs licensed by
	Ohio to collect attendance electronically for

COMMONLY USED WORDS AND ACRONYMS



	families receiving services from the Department
	of Children and Youth for early care and
	education funding. KinderConnect is the system
	that TAP uses for data collection. The <u>TAP System</u>
	Tools document provides more information on
	each of the system tools available.
KinderConnect System Tools	KinderConnect: Tool used on a computer
	KinderSign: Tool used on a tablet
	KinderSmart: Tool used on a smart phone app
	Interactive Voice Recognition (IVR): Tool used
	with a phone number
OB- Ohio Benefits	Ohio's Self-Service Portal (SSP) web-based
	system that allows residents to easily find and
	connect with benefit programs from the State of
	Ohio. Ohio Benefits SSP portal allows families to
	check eligibility, apply and manage Medicaid,
	child care, food and cash assistance, and soon
	ECE Grant benefits.
OCLQS- Ohio Child Licensing and	A web-based portal that provides Ohio's early
Quality System	care and education programs with a self-service
	licensing system. Providers use OCLQS to
	manage the business functions related to their
	license. The required Provider Agreement
	application is located in OCLQS. OCLQS
	Homepage
OEDS- Onio Education Directory System	A decentralized directory data system for the
	Department of Education and Workforce (DEW)
	In which organizations (Grantees) maintain their
	own data. Along with the Superintendent and
	needed privileges to assign reles to other
	needed privileges to assign roles to other
PECC Publicly Funded Child Care	A program that offers financial assistance to
	A program that offers infancial assistance to
	care costs while they engage in work education
	or receive job training Financial eligibility is
	determined at or below 145% of the poverty
	level or higher if you are the parent of a child
	with special needs.
TAP- Time Attendance Payment	The Time, Attendance, and Payment (TAP)
	system is the Department of Children and Youth's
	automated system for tracking attendance and
	calculating payment for the Publicly Funded
	Child Care (PECC) and CCVP



Provider Agreement for Early Care and Education Services

ESTABLISHING A PROVIDER AGREEMENT

Grantees without a Provider Agreement must establish one for each ECE Grant site location. Completing the Provider Agreement allows the Grantee to access the TAP and KinderConnect software and view ECE Grant eligibility.

The organization on the program license is responsible for the Provider Agreement. Districts and Educational Service Centers that partner to deliver services must collaborate to determine the banking information. ECE Grant reimbursement will be done through the Department of Education and Workforce's CCIP for SFY25. The banking information must be entered to complete the Provider Agreement.

Organizations that do not have a Provider Agreement established at each site can use the following resources:

- <u>Provider Agreement Guide (School districts, Educational Service Centers, Chartered</u> <u>Nonpublic Schools, Board of Developmental Disabilities, Community School, or Joint</u> <u>Vocational Service Center</u>)
- How to Complete a PFCC Agreement & Financial information in OCLQS
- OCLQS Licensing Job Aids
- How to Update Customary Rates in OCLQS
- How to Perform Account Management-ODE

Who to Call:

- For assistance navigating the OCLQS, please contact the Business Unit at 1-877-302-2347, Option 1.
- For assistance with questions about the provider agreement, please contact the Family and Customer Support Center at 1-877-302-2347 Option 1.
- For assistance with your EIN or W-9, please use the links above. DCY cannot assist with this information.

UPDATES TO THE PROVIDER AGREEMENT

Organizations that completed the Provider Agreement before September 25, 2024, should note that the agreement has been updated. The <u>DCY 01144</u> "Provider Agreement for Publicly Funded Child Care Services" and the <u>DCY 01115</u> "Early Care and Education Services Release of Information" have been revised to implement changes and update language to accommodate the Early Childhood Education (ECE) grant. The following changes were made:



- Titles were changed to "Provider Agreement for Early Care and Education Services" and "Early Care and Education Services Release of Information".
- Form numbers were changed to DCY.
- Articles in the provider agreement were revised to incorporate ECE grant language.
- The consent language in the release of information was revised to reflect additional early care and education programs.
- The email address for the help desk was updated.

Implementation

- Programs with a current provider agreement on file will not be required to sign a new agreement.
- Families with a current release of information for a specific provider on file will not be required to submit a new release for the same provider.
- Any program that does not agree with an article in the provider agreement or no longer wishes to provide services may terminate their agreement by logging on to the OCLQS Portal.
- The updated DCY 01144, "Provider Agreement for Early Care and Education Services," is available on the OCLQS Portal as of September 30, 2024.
- Any early care and education program signing an agreement on or after September 30, 2024 will sign the updated agreement.
- Programs signing these forms may elect to participate in one of the following but do not have to participate in all:
 - Publicly funded child care (PFCC)
 - Early childhood education (ECE) grant
 - Childcare choice voucher program (CCVP)

If you have questions, please contact the Family and Customer Support Center at 1-877-302-2347, option 4 or <u>childcarepolicy@childrenandyouth.ohio.gov</u>.

Updating Child Care Search Profile

The <u>Child Care Search</u> tool is a way for families to search for early care and education programs that best meet the family's needs. DCY has added an enhancement to OCLQS to allow programs to select if they wish to provide PFCC services. The enhancement will update the provider's public profile results in the child care search tool. The Provider Agreement for Early Care and Education Services will be in place; however, if a family searches for PFCC programs through Child Care Search, the organization will only show ECE grant funding. In addition, as of October 22, 2024, Child Care Search has been updated to show ECE grant site locations.



DIRECTIONS ON REMOVING PUBLICLY FUNDED CHILD CARE ON CHILD CARE SEARCH

Step 1: Log into OCLQS



p 2: Select Prog	ram			
Image: The set Plus 1976 September 2024 x ← C A https://cdqs-ust.sandbox.my Image: Managed favorities ITS Image: Managed favorities CC Web	 Sept. 2024 Test Cases - Boards × > Login site.com//OCLQS_Dashboard JAT - OCLQS > EMER OCLQS SIT OCLQ 	Satesforce X Dashboard	× + A 会 み inhunceme ♦ 08 Defects ♦ 08 Action Items 君	-
Thio	Department of Children & Youth		Dashboard Messages	Documents
	Programs Search for a program		Sort By Action Required	
	Create an Application	Alliance Middle School 1000017954 Type: School Age Child Care m Status: Open :: N/A	Alliance Preschool 1000018109 Cold Type: Pre School Program Status: Open Exprise: N/A SUTQ Status: Rated	
Se	Parkway Elementary School	d status: Not Rated : Rockhill Elementary School 1180017863	Expires: Northside Intermediate Sch 1180017862	
	Type: School Age Child Care Program Status: Withdrawn Expires: SUTQ Status: Not Rated	Type: School Age Child Care Program Status: Withdrawn Expires: SUTQ Status: Not Rated	Type: School Age Child Care Program Status: Withdrawn Expires: SUTQ Status: Not Rated	۲



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Department of Children & Youth		Dashboard Messages	Documents Add System User
XJFS Test center Program Number: 2170014187 • Corrective Action Plan is either not s	ACTION(S) REQ submitted or it's returned	JTRED For revision.	
Initiate PFCC R Agreement & Am Financials	C FLIP request endment	Step Up To Quality Summ	ary
Request Closure Update Financials & Provider Agreement	Jpdate rogram ormation	Status: Not Rated	Expires: ty
 Capacity Information 			
Approved Total Capacity: 35 Approved Capacity Under 2 1/2 Years: 0	-1	ama Stan Un Te Quality rated	





Step 6: Update the PFCC question- "Do you currently have, or do you intend to complete the provider agreement to serve families receiving Publicly Funded Child Care (PFCC)?" to No. Submit the update.

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	Services Offered
	Available Chosen Meals Provided Before School Care Evening Care After School Care Swimming 0 Transportation 0 Overnight Care 0 Private Kindergarten 0
r i i i i i i i i i i i i i i i i i i i	Do you currently have or do you intend to complete a provider agreement
Provider Agreement	to serve families receiving Publicly Funded Child Care (PFCC)?
program you must enter your	No
program's rates in the OULQS Provider Portal even if you do not intend to complete a provider	Do you have a current SUTQ rating?
agreement to serve families receiving PFCC.	Select v
	Do you operate a summer only program (for no more than 15 consecutive weeks)?
	Select v
	Do you operate during school breaks only?
	Select v
	Do you only operate during non-traditional heurs (provide care only between 7pm-6am weekdays and/or 12am Saturday -6am Monday)?
	Select v



Phase 1- Submitting ECE Grant Funded Student Applications to CDJFS

ECE providers will be required to partner with the County Departments of Job and Family Services (CDJFS) to provide county staff with the applications that have been gathered and accepted by the provider for State Fiscal Year (SFY) 25 services. The CDJFS will process those applications through the Ohio Benefits system. Applications are processed in the county in which the family resides.

Grantees will prepare each of their eligible student applications. Each application must include:

- Early Childhood Education Checklist for each application
- Age verification documentation
- Eligibility screening tool or application used
- Required documentation based on the student's eligibility type

In addition, Grantees should prepare the <u>enrollment spreadsheet</u>. The enrollment spreadsheet provides a checklist of all the applications to serve as a cross-check of applications.

Next, grantees should email their local county agency to determine the preferred method to submit the applications. Contact <u>Earlychildhoodeducation@childrenandyouth.ohio.gov</u> for the county contact list. Grantees can also visit <u>Local Agencies Directory | Job and Family</u> <u>Services (ohio.gov)</u> for specific County JFS site information. Please note, student applications should be submitted to the county of child's residence.

Resources

Early Childhood Education County Checklist Early Childhood Education Grantee Protecting Personal Information Enrollment Spreadsheet

Time Attendance and Payment (TAP)

INTRODUCTION

The TAP system DCY utilizes is the KinderConnect system. KinderConnect is an internet-based software system that enables early care and education programs licensed by Ohio to collect enrollment and attendance electronically for families receiving assistance from the

Department of Children and Youth for early care and education funding. The KinderConnect system collects attendance using KinderSmart, KinderSign, and the IVR Phone Number. The <u>TAP System Tools</u> document provides more information on each of the system tools available.

ECE Grantees will need the Child Care Program (CCP) number to create an account in KinderConnect. Creating the account requires Level 4 access in OCLQS or the role of OCLQS Owner. Once the KinderConnect account is created, additional personnel can be added to use the system. The CCP number is generated when a program submits the banking information in the Provider Agreement. The CCP number should be kept secure with limited people having access.

LOCATING THE CHILD CARE PROGRAM (CCP) NUMBER IN OCLQS

The first step is to ensure you have the correct level of access. Users will need to have level 4 access or the OCLQS Owner Role.

- Child Care Centers and Family Child Care will need Level 4 access. If you do not have level 4 access, please contact the owner of your program, who can add or update your profile in OCLQS to level 4.
- School districts, Educational Service Centers, Chartered Nonpublic Schools, Board of Developmental Disabilities, Community School, or Joint Vocational Service Center must have the role of OCLQS Owner in OEDS. If you do not have the "OCLQSOwner" role, your OEDS Administrator must update your profile to that role.

















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Bank Information Programs who complete a Publicly	Checking 🗸	US 🗸	Test Bank	
Funded Child Care (PFCC) Provider Agreement are required to receive	* Routing Number	* Account Number	* Name on Account	
electronic payment for publicly funded child care services provided and must provide their banking	123123123	12345678901234567	Midwest Regional Educational Se	
information. If you are unsure of what your bank account number or	CCP Number			
routing numbers are, you can find these numbers at the bottom of a check or contact your financial	131466			
institution for this information. When entering this information, add				
all numbers, including leading zeros for the routing and account				
numbers. The routing number is the first set of numbers listed on the bottom of the check and the account				
number is the second set of numbers.				
	Save Save and Continue	Cancel		

REGISTERING A KINDERCONNECT ACCOUNT

Providers and parents/sponsors must self-register before they can login to KinderConnect. This process can only be done once. The person who has Level 4 access in OCLQS or the OCLQS Owner for the organization should register for the KinderConnect account. Once the first person has registered the site location provider account, they will be able to add new operators.

Before you begin, please gather the CCP number for each site. <u>The KinderConnect-Provider</u> <u>Registration</u> provides step-by-step instructions.

SPECIAL INSTRUCTIONS FOR PREVIOUSLY LICENSED ODE PROGRAMS

Preschool Programs operated by a School District, Chartered Nonpublic, Educational Service Center, Community School, Joint Vocational Service Center, or Board of Developmental Disabilities will need to use unique information when registering.

• In step C of the <u>KinderConnect-Provider Registration</u>, use <u>test@oclqs.org</u> as the email address. Finding the correct phone number may be a challenge. Please call the KinderConnect Help Desk at 833-866-1708 Option 9 to obtain.



- For security purposes, the grantee must be able to provide the correct e-mail address and CCP number when contacting the Help Desk.
- In Step E, if a grantee has multiple sites, you will want a unique username for each site. One person can register for multiple sites; however, the username cannot be the same.
- It is important to write down the password used with <u>test@oclqs.org</u>. If lost, call the KinderConnect Help Desk to reset the password.

KINDERCONNECT RESOURCES

KinderConnect system job aids are called Quick Reference Cards, or QRCs. Grantees can go to the following sites for more information on KinderConnect.

- General Program Information: Programs Child Care Time, Attendance and Payment Information – TAP (ohiocctap.info)
- New Program Information: <u>New Programs Child Care Time, Attendance and</u> <u>Payment Information – TAP (ohiocctap.info)</u>
- KinderConnect Sign- In: <u>https://www.ohiocctap.com/KinderConnect</u>
- Adding Additional Staff Accounts: <u>https://ohiocctap.info/wp-</u> <u>content/uploads/2024/10/KC-QRC-Add-Operator-Detail-and-Add-Account-OH-</u> <u>1024.pdf</u>
- **KinderConnect QRCs for Programs:** <u>KinderConnect QRCs for Programs Child Care</u> <u>Time, Attendance and Payment Information – TAP (ohiocctap.info)</u>

Phase 2- Process to Apply for the ECE Grant in Ohio Benefits

INTRODUCTION

Utilizing the Ohio Benefits system should result in the following family and administrative improvements:

- Families will have one entry point for all early care and education programs and may have access to additional resources within the Ohio Benefits system.
- To support families, ECE Providers and CDJFS staff will utilize a streamlined application process for ECE, Publicly Funded Child Care (PFCC), and the Childcare Choice Voucher program (CCVP).



• Enrollments in multiple programs can be managed to effectively guarantee that duplication services do not overlap while ensuring the maximum funding is available for all families.

ELIGIBILITY VS. ENROLLMENT

Eligibility is determined by the CDJFS, which processes the application and obtains appropriate documentation to determine whether the family meets the criteria for ECE Grant funding. The CDJFS will determine eligibility through the Ohio Benefits system. **Enrollment** is completed by the ECE Grantee, who determines admission for an ECE slot at a designated ECE site location.

- Families must complete a Child Care Assistance application for ECE Grant funding. All early care and education services applications will start with determining eligibility for PFCC and CCVP. The ECE Grant will be explored if ineligible for PFCC and CCVP.
- ECE Grantee Providers will be responsible for enrolling a child, but early care and education Services eligibility does not guarantee enrollment at a grantee site.
- The family should contact their desired program to ensure there is space available for their child.

ECE GRANT APPLICATION PROCESS IN OHIO BENEFITS

Effective **October 1, 2024**, families interested in participating in the Early Childhood Education (ECE) Grant program must complete a full application. This application may be completed in two ways:

- 1. Applying through the Ohio Benefits Self Service Portal (SSP). Visit Self-Service Portal (SSP) at <u>https://ssp.benefits.ohio.gov/apspssp/ssp.portal</u>.
- Completing a paper JFS 07200 and submitting it to the county agency. Print or download the JFS 07200 Supplemental Nutrition Assistance Program (SNAP), Cash Assistance, Medical and/or Child Care Assistance Application at <u>https://www.odjfs.state.oh.us/forms/num/JFS07200/pdf/</u>. This form should be submitted to the local County Department of Job and Family Services. To download the form in different languages, go to <u>https://www.odjfs.state.oh.us/forms/</u> and enter 07200 in the search bar.

ELIGIBILITY DOCUMENTS

ECE Grantees can help a family prepare for submitting their Early Care and Education (Child Care Assistance) applications by having them gather the following documents:

- Proof of US Citizenship or qualified non-citizen for the child
- Proof of Income* or any other money coming into the household (such as pay statements, tax records, award letters, child support)
- Proof of any Child Support paid for children not living with the applicant
- Categorical Eligibility, if not income:
 - a) IEP signature page



- b) Active Case Plan, Family Service Plan or receiving Kinship Permanency Incentive (KPI)
- c) Zero Income Statement

CHILD APPLICATION WORKFLOW

- 1. The first step for a family to receive ECE Grant funding is to determine if the program has an opening for their child. If there is an opening, a family should collect the ECE Grantee's site location license number.
- 2. The family will apply through the Ohio Benefits Self Service Portal (SSP) or by completing a paper <u>07200 form</u> and submitting it to the county agency.
- 3. The CDJFS will process the family's application. The CDJFS caseworker will contact the family if there are questions or if additional information is needed. If the family applies through the Ohio Benefits Self-Service Portal, they will be able to see the application status. The family will need to share their status with the grantee.
- 4. The CDJFS worker will assist the families in determining the best overall early care and education services for them based on eligibility. Families can decide what best meets their needs (See the Early Care and Education Services Requirement Chart at the end of this document for more information on specific program requirements). Funding selection is determined in the following order:
 - a. PFCC or CCVP at any program with a provider agreement
 - b. ECE Grant at an ECE Grantee location and additional PFCC or CCVP at a nonhighly rated program with a provider agreement
 - c. ECE Grant only at an ECE Grantee location
- 5. The grantee can log into their TAP/KinderConnect account for updates on children authorized to their site.

TIPS FOR GRANTEES: SUPPORTING A FAMILY WITH ECE GRANT ELIGIBILITY

- Sit with the family to complete the paper or online application. Help the family gather **eligibility documentation**. Grantees should not be chosen as an authorized representative for the family they plan to serve but can assist with the application process.
- Provide the **site license number** and program name.
- Encourage the family to use the **Ohio Benefits Self-Service Portal**. The portal's benefits include application transparency, as the system allows families to track the application, and increased efficiency, as documents can be received with the application, making it more likely to be complete.
- Share with the family that the **Child Care Assistance** application includes ECE Grant funding, even though it uses the term Child Care Assistance.



- Eligibility for early care and education program results will be shared with the family if they are eligible for early care and education services. Grantees can provide the <u>DCY</u> <u>01115 Early Care and Education Services Release of Information</u> form, which allows the grantee to have some information on eligibility determination and the status of an application.
- County agencies use the term **caretaker** to mean the father or mother of a child, an adult who has legal custody of a child, an adult who is the guardian of a child, or an adult who stands in place of a parent.

ADDITIONAL RESOURCES

DCY Website

Department of Children and Youth | Ohio.gov

Early Childhood Education Grant Application Update DCY_Guidance_Letter_24-023-_ECE_Eligibility_Determination.pdf (ohio.gov)

Child Care Payment Assistance https://www.odjfs.state.oh.us/forms/num/DCY01309/pdf/

Early Care and Education Eligibility

https://childrenandyouth.ohio.gov/for-partners/rules-and-resources/06-early-care-and-education-eligibility

DCY 01115 Early Care and Education Services Release of Information

odjfs.state.oh.us/forms/



EARLY CARE AND EDUCATION SERVICES REQUIREMENTS CHART

Requirements	PFCC	ССС	ECE
Income	At or below 145% FPL* (150% for families with a child that has special needs.**) (Homeless and Protective)	Between 146-200% FPL*	At or below 200% FPL* (Categorically and presumptive eligibility.***)
Qualifying Activity	Required for all caretakers	Required for all caretakers	Not required for any caretaker
Ages Served	Children birth-13 years old (0-18 for special needs)	Children birth-13 years old (0-18 for special needs)	Children 3-5 years old & not Kindergarten eligible
US Citizen (child only)	Yes	Yes	Yes
Service Providers	Providers with a signed Provider Agreement (based on availability)	Providers with a signed Provider Agreement (based on availability)	Highly-Rated program awarded the ECE grant and have a signed Provider Agreement
Allowable Service Hours	Up to 60+ weekly	Up to 60+ weekly	2 ½ - 5 hours only
Approval/ Authorization	12-months or the end of the eligibility	12-months or the end of the eligibility	Through the end of June regardless of eligibility
Co-Payment (Family's responsibility)	Determined by income & family size (Families may have a copayment they will pay to their program.)	No co-payment with eligibility (Additional costs may be required by the provider.)	No co-payment with eligibility (Additional costs may be required by the provider.)
Must Reapply	Yes. Every 12-months	Yes. Every 12-months	No. Eligible until the child enters kindergarten or family no longer needs

***FPL = Federal Poverty Levels** can be found <u>https://benefits.ohio.gov/home/resources/assistance-programs</u> under the Early Care and Education Services tab, *Family Size – Income Guideline Chart*.

** **Special needs**, a child with chronic health conditions or does not meet age-appropriate expectations of development. ***Children may be categorically eligible for ECE services if the child has an individualized education plan (IEP), the child is in kinship or foster case with an active case plan, or the family is homeless. Children receiving SNAP, Cash Assistance, or Medicaid may meet presumptive eligibility. The family's income will not be used to determined eligibility when the child meets one of the above. Citizenship must be verified for the child(ren) needing services.

Qualifying ActivityWorking or in school (Qualifying Activities for the PFCC Program)Highly RatedStep Up To Quality Silver or Gold

